#### AMERICAN COMPUTER TECHNOLOGY SOLUTIONS (ACTS)

#### 814-364-2287

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# **ACTS Computer Technology Review**

We protect customers' computers while saving our customers' time and money.

Volume 10, Issue 2



## Computers and Cars Require Yearly Maintenance

Computers require yearly maintenance, just like your car. Your computer, during the course of a year, automatically gets hit with spyware and malware from the Internet. Our yearly maintenance plan removes all of the malware and spyware from your computer while updating the applications and making your computer run faster. We include the latest Microsoft security updates and optimize your hard drive and memory to run at top speed. An optimized computer saves you time and money.

## Action to Take:

American Computer Technology Solutions will spend <u>8 hours</u> updating the operating system and applications to close security holes on your PC. We also install a commercial, highly-rated firewall, anti-virus, and anti-malware software package on your computer.

We provide McAfee 2022 Firewall Anti-virus Anti-Malware Software Suite as part of this package.

The 8 hour labor package and commercial software <u>retails for \$160.00</u>.

During this special, you can purchase the package for a 50% discount. Your total is \$80.00 + tax. Call us at 814-364-2287 today to make an appointment for your computer to receive its yearly maintenance.



A professionally optimized PC saves you time on the Internet by making your computer run faster. Our service cleans your PC of spyware and malware programs. Malicious programs steal your information and can lead to identity theft if they are not removed from the computer.



#### Call 814-364-2287 for these specials!

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## **ACTS Computer & Tablet Closeouts\***



Amazon Fire 7" Tablet

**Brand New in Box** 

Retail: \$59.99

ACTS PRICE: \$30.00



HP 15.6" Intel i7 Notebook PC Intel i7 Processor Touch Screen 8 GB RAM New 500 GB SSD

1 TB Hard Drive

Amazon Fire Stick

Brand New in Box

Retail: \$39.99

ACTS Price: \$25.00

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Apple iPad, Generation 7

Like New. Under 20 Hours of Use 802.11n Wireless Like New Fair Market Price: \$699.99 ACTS PRICE: \$350

Retail: \$289.99

ACTS Price: \$250.00

\*American Computer Technology Solutions' Closeout Items: Pricing will be honored while supplies last.

## Have You Been a Victim of Telephone or Internet Computer Scams?



If you have had any of these happen to you, you need to call us and have your computer checked out due to virus / malware / spyware hacking:

- 1. You received a phone call from someone claiming to work for Microsoft, HP, Dell, or another major tech company and you gave them access to your computer. (Note: You talked to *Hackers*).
- A popup on your web browser directed you to call Microsoft at an 800# because your Windows license had expired and you gave the people (not Microsoft!) access to your computer. (You gave Hackers access.)
- **3.** You landed on a web page telling you that your Anti-Virus program had expired and that you had to call an 800#. When you did, you gave the people access to your computer and they charged your credit card \$200—\$700 for "Internet Security Software" that would "fix" the problem. **The problem is the computer is not working and has a lot of popups and malware programs on it.**

## Action to Take:

If you have been a victim of any of the telephone or Internet computer scams listed above, please call us at 814-364-2287 to perform a security analysis on your computer. We are PC security professionals and based in the United States.

When you use a computer that has been compromised by the hackers, you are placing your identity at risk and hackers could steal your bank account funds, engage in mortgage title fraud, or steal your credit card information.

#### Your PC Needs Commercial Anti-Virus and Firewall Software

Computer owners cannot run their PCs without anti-virus, firewall, anti-malware, and anti-spyware software. No security software? Your PC will be attacked with viruses, malware, spyware, or ransomware.

<u>Free anti-virus programs do not provide protection against the latest virus and malware</u> <u>threats</u>. Free anti-virus software packages rate poorly in the monthly security white papers. Don't put your computer and your personal information at risk!

#### Call us for a comprehensive security package and save \$.

ACTS provides its customers with a commercial Internet Security Suite, including Firewall, Anti-Virus, Anti-Malware, Anti-Spyware, and an 8 hour labor package that closes the security holes on the PC.

This package retails for \$160. ACTS customers save 50%!

## Discounted price for 8 hours labor + commercial software: Only \$80 + tax.

#### How to Extend the life of your desktop PC and notebook PC

There are some very inexpensive ways to extend the life of your PC and boost your computer's performance. Adding Windows 10 and a solid state hard drive is an easy way to boost your PC's performance by 30% to 50%. Upgrading a desktop PC's video card is also an inexpensive option for boosting system performance.

## Action to Take:

Only install a commercial anti-virus program that includes a firewall package. There is a dramatic difference between the level of protection provided by commercial anti-virus and free anti-virus software. Hackers have targeted free anti-virus programs because they are the easiest security tools to breach. Many commercial anti-virus software manufacturers update their anti-virus signatures several times each week.





## Microsoft Office 2010 & Earlier: NOW A PC SECURITY RISK



Microsoft Office 2010 Home Standard, Microsoft Office 2010 Business, and Microsoft Office 2010 Professional are now officially a security risk for your computer. Microsoft discontinued virus support and software bug fix support for these products in September 2020.

In addition to Microsoft Office 2010, Office 1997, Office 2000, Office 2003, and Office 2007 are a security risk. If you are currently running any of these Microsoft Office versions, you need to replace them to prevent your computer from getting a virus, malware or potential identity theft attack.

ACTS can provide Microsoft Office 2019 at wholesale cost including the software installation on your computer.

Call us at 814-364-2287 to schedule your PC for service.

## Microsoft Office Professional 2019 Software & Installation — Special !

#### Microsoft Office 2010 is no longer supported by Microsoft effective September 2020.

We are offering the **Microsoft Office Professional 2019** software program and installation package to improve customer PC security and save money for the customer.

> Microsoft Office 2019 Professional retails at the "Big Box" stores for **\$549.99**

Until December 31, 2021, American Computer Technology Solutions will provide Microsoft Office Professional 2019 to customers as part of our special MICROSOFT OFFICE 2019 UPGRADE PACKAGE. This package includes the software and 1 hour of labor to install the software.

Call 814-364-2287 to order! \*\*\* SPECIAL PRICES GOOD WHILE SUPPLIES LAST.



#### Call 814-364-2287 for these specials!

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## **ACTS Computer & Tablet Closeouts\***

Dell Windows 10 Professional Workstation Intel Xeon Processor 8 GB RAM 128 GB SSD & I TB Hard Disc

Manufacturer Overstock—Retail: \$1,200.00 ACTS PRICE: \$400





HP 17.3" Intel i3 Notebook PC Intel i3 Processor 3 GHz. Processor 8 GB RAM & 512 GB SSD Hard Disc 802.11n 2x2 Wireless Intel UHD Graphics 41 Wh Lithium-Ion Battery

Factory New with HP Warranty Retail Price: \$799.99 ACTS PRICE: \$550

\*American Computer Technology Solutions' Closeout Items: Pricing will be honored while supplies last.

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## Important PC Security Information

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## **10 Tips to Prevent Identity Theft**

- 1. Use 2 factor authentication to access email and financial account websites.
- 2. Never use your debit card for Internet transactions or gas station purchases.
- 3. Use 13 character passwords with alphanumeric and special characters.
- 4. Never perform financial transactions over a public space WIFI network.
- 5. Check your 3 credit reports each year.
- 6. Routinely check your bank account and retirement accounts.
- 7. Secure your Social Security number (SSN).
- 8. Don't share personal information (birth-date, Social Security number) unless a financial transaction requires it.
- 9. Collect mail every day. Place a hold on your mail when you are away from home for several days.
- 10. Install firewalls and commercial virus detection software on your computers.







Computers with these Microsoft operating systems can run Windows 10. Call us for upgrade plans that will save you big \$\$ over the prices charged by the "Big Box" stores.

Most PCs can be upgraded for less than \$200!

Upgrade Windows Vista, 7, 8 computers to Windows 10 to give them longer life



Intel PCs produced between 2007 and 2021 can run

Windows 10! Windows Vista PCs, for example, can be easily upgraded to Windows 10. Many people have forgotten to upgrade their Windows 7 and Windows 8 PCs to Windows 10. These people are missing the outstanding new features and added security of Microsoft's robust operating system.

## Action to Take:

If you own an older Windows Vista, Windows 7, or Windows 8 PC, give us a call. We can inexpensively upgrade your PC to the latest software and hardware at a fraction of the price of a new computer. We routinely save our customers 50% - 70% off the retail price of new computers while providing parts that include 3 to 5 year factory warranties! *Call 814-364-2287 today.* 

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## Avoid Big Tech Data Mining in Email & Elsewhere

Yahoo and Outlook continue to rank in the Top 10 of free Internet email service providers. Yahoo and Outlook provide privacy from data mining, while Google data-mines their Gmail email platform more than their competitors. Google's operation is based upon marketing and data mining. This is why Google gives its Android operating system free to cell phone and tablet manufacturers — it wants to collect data from the customers and target them with advertising.

## Action to Take:

If you are concerned about data mining and want to avoid being targeted for advertising, avoid Google Mail, Google.com, Google Chrome, and Android cell phones and tablets. Facebook also engages in data mining and targeting of its users.

### \*\*\*\*\* ACTS Monthly Contest \*\*\*\*\*

American Computer Technology Solutions (ACTS) will be giving away one tech item to one lucky customer each month through the end of 2021. Simply provide your email address to enter the contest. Your email privacy is safe and secure with us — emails will not be shared or sold — Period. No purchase is necessary to participate in the contest. Winners will be listed on our website.

## Action to Take:



Simply send an email to **actspc@yahoo.com**. We will confirm enrollment in the monthly contest via email.

## Windows II Released

Microsoft recently released its newest operating system, Windows 11. Unfortunately, there have been some bugs reported with this new operating system. Some computer owners who own AMD processor computers have reported issues with the software. Some laptop computer users reported wireless (WiFi) network card issues after upgrading to Windows 11.

## Action to Take:

Until Microsoft corrects some of the bugs with the new operating system, there is not any reason to upgrade. Microsoft will support Microsoft Windows 10 until October 14, 2025.

# We fix computers!



We repair HP, Dell, Lenovo, Acer, Asus, LG, Custom-Built

and Lots More Desktop and Notebook (Laptop) Computers.

# **Best PC Repair Plan Special!**

Purchase ACTS' "Best PC Repair Plan" and receive our Virus Cleanup Service, Commercial AntiVirus / AntiMalware / Firewall Software, Data Recovery and a FREE Hard Drive (a \$149 Value) for your Desktop or Notebook PC. Offer good while supplies last.

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Need computer help? Give us a call.

- **Desktop and Notebook PCs Repaired**
- Virus, Malware & Spyware Removal
- Data Recovery: Photos, Music & Documents
- **PC Tune-Ups and PC Speed Restored**

# American Computer **Tech Solutions (ACTS)**

113 Manor Road, Centre Hall

Office Hours are by Appointment.



☆ \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* 814-364-2287

#### Call 814-364-2287 for these specials!

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## **ACTS Yearly PC Maintenance Package**

Virus writers have now successfully breached the anti-virus program engines of the free anti-virus manufacturers. Free anti-virus products are no longer effective at providing PC protection from the latest generation of PC viruses and malware.

American Computer Technology Solutions has introduced the ACTS **Yearly PC Maintenance Package** to keep your computer safe from the viruses, malware, spyware, and malicious websites.

American Computer Technology Solutions will spend <u>8 hours</u> updating the operating system and applications to close security holes on your PC. We also install a commercial, highly-rated anti-virus software package and firewall on your computer. We provide McAfee 2022 Firewall Anti-Virus Anti-Malware Suite, which retails for \$79.99, as part of this package.



This package retails for **\$160 + tax**. ACTS customers pay <u>**\$80 + tax**</u>, a <u>**savings of \$80**</u> off the retail price of the software and labor!

## Call 814-364-2287 to schedule your PC for service.



American Computer Technology Solutions is a locally-owned and operated business with its base of operation in the United States of America. We have been serving customers in Central Pennsylvania for nearly 25 years. Find out why individuals and small businesses recommend us. *Please give us a call.*